

# WOUNDED WARRIORS CANADA

---

# SERVICE DOG PROVIDER CRITERIA

## The following are the qualifications:

1. **Standards:** Ability to meet the standards outlined by WWC requisite for funding;
2. **Instructors:** A commitment to meet the Standards for PTSD Service Dog Instructors (attached);
3. **Governance:** Demonstration of a history of sound Governance including financials;

Should a program meet the qualifications above, the final decision to accept a Service Dog Provider rests solely with Wounded Warriors Canada. Before a positive decision is finalized, an inspection and site visit is required.

## Standards for PTSD Service Dog Instructors – March 5, 2019

Recommended time to complete these requirements: minimum 2 years

### REQUIREMENTS FOR TRAINER CERTIFICATION – DOG

- Behavioral Theory Course (including but not limited to: Operant Conditioning/ Behaviorism principles)
- Dog Behavior Theory Course (including but not limited to: dog body language knowledge, humane hierarchy)
- Dog Health and Management Course (body mass index, cooperative care, etc.)
- Pet First Aid Course
- Minimum Three (3) times :
  1. Observe
  2. Then Lead (supervised)

(CONT'D)

***A NATIONAL MENTAL HEALTH  
SERVICE PROVIDER***



# WOUNDED WARRIORS CANADA

## SERVICE DOG PROVIDER CRITERIA

### 3. Then Lead (unsupervised)

#### Dog

- Dog training (basics, intermediate, advanced obedience)
- Public Access Training
- PTSD Task/Alert training

#### Human

- Intake (applications, interviews, etc.)
- Home Visits

#### Team

- Dog Pairing/Matching
  - Team Training
  - Consisting of minimum 70 hours of direct client interactions
- Graduate training/after-care

- Complete examination (85% score equals a pass)

### REQUIREMENTS FOR TRAINER CERTIFICATION - HUMANS

-

#### Knowledge requirements

1. Human First Aid Certificate
  2. Suicide Intervention Training Certificate
  3. Trauma Informed Training or Mental Health First Aid Certificate
  4. Training in co-morbidities substance use (minimum 8 hours)
  5. Knowledge of PTSD (symptoms, triggers, environmental sensitivity, etc.) (minimum 8 hours)
  6. Communicating with clients with PTSD (minimum 8 hours)
  7. Knowledge of local resources (911, crisis call lines, client support persons) and how/when to access them
- Minimum 10 hours one-on-one counseling sessions with a Masters Level Clinical Practitioner regarding working with PTSD clients
- Complete examination (85% score equals a pass)

***A NATIONAL MENTAL HEALTH  
SERVICE PROVIDER***

